

## 911 RTA Service Agreement

This Service Agreement (This Agreement) is entered into by and between Sunset Hills Police Department, City of Sunset Hills, Missouri (Service Recipient or Client), Regional Justice Information Systems (REJIS), and SirenGPS, Inc. (SirenGPS). SirenGPS and REJIS are also referred to as the Service Providers, when referred to collectively with Client as the Parties.

**The Effective Date for Services under this Agreement is:** February 1, 2021

**Services Included Under this Agreement:** 911 Real-Time Analytics (911 RTA)

**License Fee and Service Details:**

- 1) PSAP integration with 911 RTA
- 2) 911 RTA Subscription License Fee: NO CHARGE
- 3) Service includes the following:
  - a) Five (5) geofences located in the Client's PSAP service area
  - b) Twelve (12) notification contacts
  - c) SMS and Email notification of 911 calls
  - d) 24/7/365 support from the REJIS help desk and SirenGPS
  - e) Emergency operations portal with real-time incident display

**One Time or Other Fees(s):**

Pricing for integration with incident management software available upon request

**Additional Terms and Conditions:**

The Parties understand and agree that this signature page indicates acceptance of an offer to provide services that incorporates the 911 RTA SERVICE AGREEMENT TERMS OF SERVICE submitted with this Service Agreement and attached hereto as EXHIBIT A, with support for the service explained under the SERVICE LEVEL AGREEMENT available for review at <https://sirengps.com/misc/rejistossla>.

**For Sunset Hills Police Department**

Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Title: \_\_\_\_\_

Date: \_\_\_\_\_

**For the Service Providers:**

Name: Paul Rauner

Signature: Paul A. Rauner

Title: Chief Executive, SirenGPS, Inc.

Date: January 28, 2021