

## Brittany Gillett

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**From:** Kathryn Heese <heese8811@gmail.com>  
**Sent:** Sunday, May 16, 2021 12:05 PM  
**To:** Christine Lieber; Casey Wong  
**Subject:** [EXTERNAL] Re: car wash Tidalwave

Hello

Just checking in To see if you had any luck with the requests for lights to be put out after hours. I have checked occasionally this past week and the beacon light as well as flashing lights from inside the tunnel are still blaring 24 hours a day.

In addition, the noise from the horns , the screaming workers and the dryers blasting goes non stop from early morning till close. There is no time in the daylight hours which it is not constant , just occasionally brief pauses. This is NOT alike a siren driving by it is constant. Because of the shape and direction of tunnel it is made worse . This can be heard though the neighborhood and is really frustrating. I hope some sounds all fencing can be requested since we can't do anything else from our side.

Thank you for your support in this matter Kathryn Heese

Sent from my iPhone

> On May 6, 2021, at 8:06 PM, Kathryn Heese <heese8811@gmail.com> wrote:

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> Christine,

> I am writing to you in a sincere request for some action against the noise and lights created by the car wash tunnel for the residents who must live nearby.

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> Mr. Wong can confirm that we tried to stop the project and spoke at and attended all the hearings. At no time throughout the process were the concerns of the neighbors ever really addressed. The project was located so that the tunnel could be squeezed onto the property . The Neighboring business got the "quiet side" plus landscaping. The back corner closest to the residents on Ryegate Court bears the brunt of the operational noise of the carwash which by design in a "tunnel" so that acts as a funnel and magnifier of the dryers, the loud buzzers, the yelling of the workers" and even the traffic on Lindbergh. We are trying to live with it but it is not like a passing siren or other occasional city noise. It is non stop on busy days.

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> We only ask for a partial fence to "block" some of the noise and /or a green fence to block the direct tunnel operations.. We know it won't be perfect but it has to help with the constant dryers/brushes, yelling of the workers, and horns and sirens of the cycles. They don't close the door to the tunnel and when they get busy the noise is unabated. We can't (by regulation) increase the height of our fence or we would certainly do so.

> The other request is quite simple and would be a free solution for the owner . Just turn off the tunnel light at night! The tunnel car wash beacon light is left on after the car wash closes and it a terrible flooding light, that is noticed several houses across. How hard is it to turn off a light!?! There is plenty of other light from the property and it would make a huge difference.

> I offer you a chance to witness it for yourself if you would like to come into our backyard at your convenience.

> Thank you for your consideration.

> Kathryn Heese (314-495-8383)